



a landscapeforms® company

Warranty Information

FULL PRODUCT LINE



Thank you for your order!

Kornegay Design,® a Landscape Forms company, warrants its products to be free from defects in materials and workmanship under normal use and service for a period of two (2) years from the original date of delivery (see *Product Care and Maintenance* document).

This warranty does not cover claims for items that have been subject to mishandling, misuse, neglect, accident, vandalism or that have been modified or altered, or items that have been subject to maintenance practices other than those specified in the *Product Care & Maintenance* document.

Our warranty does not cover naturally occurring changes in concrete surfaces due to the environment.

Any observation of significant cracking that alters the structural integrity of a Kornegay Design product should be reported to the company immediately.

It is the responsibility of the purchaser to carefully examine, in the presence of the delivery driver, all products upon receipt of the order.

Photos of damaged items must be taken while the object is still attached to the pallet in order to be considered as valid evidence of mishandling by the carrier or as a consequence of inadequate packing by Kornegay Design.

Replacement at the discretion of Kornegay Design is the sole remedy of this warranty.

This warranty is void if planters are ordered without drainage holes or holes that are drilled outside of the normal casting process.

Failure to handle Kornegay Design products in accordance with the recommendations listed in the Care and Maintenance document (attached) will void this warranty. Contact Kornegay Design directly with questions or to receive another copy of the Care and Maintenance document.

If you have any questions or would like more information, please contact us directly.